PO Box 10420
Van Nuys, CA 91410-0420

855-445-3571
TTY:711
wellcare.mimeridian.com

What is Availity?

Availity is Meridian's secure, web-based provider portal used to access key administrative and claims-related tools. It allows providers to complete common transactions efficiently and securely in one place.

Why We Use Availity

Meridian selected Availity to:

- Streamline provider administrative processes
- Improve access to real-time information
- Reduce paper and phone-based transactions
- Support faster and more accurate claims processing

Availity is Meridian's primary portal for eligibility, claim submission, and claim status inquiries.

How to Register for Availity

- Visit https://www.availity.com
- Select "New to Availity? Get Started"
- Follow the prompts to complete registration

Registration Assistance

- On the Availity homepage, select Get Started --> Register --> or Get Started with Availity
- Call Availity Registration Support: 1-800-AVAILITY (1-800-282-4548)

Availity Training and Support Resources

- Go to https://www.availity.com/
- Select "Help & Training" in the top right of the homepage
- Choose "Get Trained"
- Select the appropriate claims training or demo videos

Tips for Successful Claim Submission

- Payer ID: 68069
    - Plan Name: Wellcare by Meridian
- Member ID:
    - Use the member's Wellcare by Meridian ID
    - This is a 10-digit number beginning with "C"
    - Found on the member ID card and the Notice of Authorization of Services letter
- NPI Requirement:
    - Group NPI must be entered in Box 33a

Submitting claims with the correct payer, plan name, and identifiers helps prevent processing delays.

Need More Help?

For Availity technical support, registration questions, or training resources, visit www.availity.com or contact Availity directly at 1-800-AVAILITY