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LTSS Inquiries via the Secure Provider Relations Contact Form

When submitting a request:

- Select **"LTSS Inquiry"** for general questions
- Select "**LTSS Claims Issue"** for claims questions
- Select **"LTSS Meeting Request"** for meeting requests
- Include details such as:
  - Provider name
  - Member name and DOB (if applicable)
  - Claim numbers
  - Authorization numbers
  - Meeting topics or agenda items

Providing complete information helps prevent delays and allows faster resolution. All inquiries are resolved within 20 calendar days of submission.

Using the Provider Relations Contact Form allows us to:

- Track all requests consistently
- Assign clear ownership
- Monitor service-level expectations
- Ensure nothing is missed or delayed
- Deliver a smoother, more reliable provider experience

Provider Relations Contact Form

Need Help?

If you're unsure how to submit your request or which category to select, start with the **LTSS Inquiry** category**,** the Concierge Team will take it from there.

Once you have submitted through the contact form, you will receive a response via email through the LTSS Provider Concierge inbox, **MILTSSConcierge@mimeridian.com**. Please check your junk or spam folder if you do not see a reply.